



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V671

Manufacturer Name: Volvo Car USA, LLC

Submission Date: Oct 16, 2026

NHTSA Recall No.: 26V671

Manufacturer Recall No.: R10396

Manufacturer Information

Population

Manufacturer Name: Volvo Car USA, LLC

Address: 1800 Volvo Place
Mahwah NJ, 07430

Total number of potentially involved: 9,930

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 VOLVO EX30CC

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion: Electric Battery Power

Production Dates: Mar 05, 2023 - Aug 28, 2026

Number of potentially involved: 1,105

Descriptive Information:

Pertains to motor vehicle safety due to reduced head restraint cushion support during a severe crash may increase the risk of occupant injury. The vehicles involved in this field service action are certain Volvo EX30 CC vehicles MY 2026.

Vehicle 2: 2025-2026 VOLVO EX30

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion: Electric Battery Power

Production Dates: Sep 04, 2023 - Jul 16, 2026

Number of potentially involved: 8,825

Descriptive Information:

Pertains to motor vehicle safety due to reduced head restraint cushion support during a severe crash may increase the risk of occupant injury. The vehicles involved in this field service action are certain Volvo EX30 vehicles MY 2025-2026.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

The head restraint cushion may detach in case of a severe accident.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

In case of a severe accident (such as high speed in combination with multiple direction impacts), the head restraint cushion may detach, hence increasing the risk of personal injury.

Description of the cause:

Volvo Cars investigations have identified that the head restraint cushion may under certain circumstances, such as very high speed in combination with multiple direction impacts, detach due to insufficient fastening.

Identification of any warning that can occur:

N/A

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Magna Seating Baoji

Address: 6 South Section, 10th Fenghuang Road
High-tech Development Zone
Baoji City, Shaanxi Province Foreign States

Country: China

Involved Components

Component Name 1: Head restraint cushion

Component Description: Head restraint cushion

Component Part Number:

Chronology

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Volvo Cars received in September 2025 information concerning a potential issue with the head restraint cushion attachment. Based on this, Volvo together with the supplier, initiated internal investigations to assess the reported information, evaluation of the existing attachment design and consideration of measures to improve its robustness.

The matter was subsequently escalated through the Critical Concern Action Process (CCAP), where a technical investigation and risk assessment were conducted.

On 30 September 2026, the concern was classified as critical, and on 07 October 2026 Volvo Cars decided to prepare a recall after determining that the condition could increase the risk to motor vehicle safety.

Volvo Cars centrally has not received any reports alleging injuries or fatalities related to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

To remedy the concerned vehicles Volvo Cars will apply two-component epoxy adhesive at three attachment points using the specified tools.

The effectiveness of the remedy has been confirmed through physical testing, which demonstrated a clear improvement in attachment strength.

How remedy component differs from recalled component:

The recalled component has insufficient head cushion attachment.
The corrected component has robust head cushion attachment.

Identify how/when recall condition was corrected in production:

Last vehicle built with the old head cushion attachment design, YV12YEL03V2615920

Reimbursement Plan

Recall Schedule

Description of recall schedule:

Part 573 Safety Recall Report**26V671****Planned Dealer Notification Date:** Oct 07, 2026☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Nov 30, 2026☐ Phased Recall**Date when VIN will be searchable:** Oct 09, 2026