



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V018

Manufacturer Name: Lucid USA, Inc.

Submission Date: Jan 16, 2026

NHTSA Recall No.: 26V018

Manufacturer Recall No.: SR-26-02-0

Manufacturer Information

Population

Manufacturer Name: Lucid USA, Inc.

Address: 7373 Gateway Blvd.
Newark CA, 94560

Total number of potentially involved: 3,900

Estimated percentage with defect: 11%

Vehicle Information

Vehicle 1: 2025-2026 LUCID GRAVITY

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion: Electric Battery Power

Production Dates: Dec 02, 2024 - Dec 23, 2025

Number of potentially involved: 3,900

Descriptive Information:

Lucid determined that certain model year 2025–2026 Lucid Gravity vehicles operating on software versions prior to version 3.3.20 (the “Remedy Version”) may experience a blank rear view monitor screen or a blank screen with a warning when shifting to reverse. The Remedy Version addresses this issue.

Lucid is issuing this recall to advise owners of the vehicles operating on prior versions of software to accept the software remedy for their vehicle, which has already been provided. The Remedy Version was released via over-the-air (OTA) update in December 2025. Updating all Gravity vehicles to version 3.3.20 or later resolves this issue. Gravity vehicles built after the OTA are updated to software version 3.3.20 or later prior to sale.

Lucid has determined through vehicle telematics that 3,462 Lucid Gravity customers had already updated their software to the Remedy Version or greater by the time this 573 Report was filed and that owners of 438 customer vehicles still have not updated their software to the Remedy Version or beyond.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Vehicles still operating on affected versions of software may be susceptible to the rearview image not appearing after shifting into reverse gear.

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FMVSS1: 111 - Rear visibility

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the rearview image does not appear while the vehicle is in reverse, the risk of a crash during a backing event is increased.

If the screen is blank or a warning appears, the driver should use extra caution when driving in reverse. Prior to backing up, drivers should conduct a walkaround of their vehicle, take notice of any hazards presented by or to people or objects in the area, use both rear and side view mirrors, and look over their shoulder as necessary while driving in reverse.

Description of the cause:

Earlier versions of software could cause the intermittent delivery of vehicle power state and view signals to the camera system, causing the rearview image to fail to display. In addition, the handling of errors coming from lower-level components in the camera pipeline could cause a blank video feed.

Identification of any warning that can occur:

The warnings include the failure of the rearview image to appear on the instrument cluster or appearance of a warning telltale and message, "Camera Unavailable. Restart the vehicle. Schedule service if the problem persists."

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Software versions below version 3.3.20

Component Description: Rear View Monitor Software

Component Part Number: Software versions below version 3.3.20

Chronology

Lucid conducted testing for compliance with FMVSS 111 before the start of production of the Lucid Gravity and before the release of each software upgrade that Lucid understood would affect the

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rearview image. At the time of certification of the vehicles, Lucid had not identified software issues that could result in non-compliance with FMVSS 111. After the sale of certified vehicles, Lucid determined that certain model year 2025–2026 Lucid Gravity vehicles operating on software versions prior to version 3.3.20 (the “Remedy Version”) may experience a blank rear view monitor screen or a blank screen with a warning when shifting to reverse, which did not appear during compliance testing and certification activities.

Through its investigation of this issue, Lucid determined that in October 2025 Lucid engineers observed a software test vehicle with a blank rearview image when it was put in reverse. Lucid launched an internal investigation to determine possible root causes for the issue. In November 2025, another engineering vehicle was discovered with a similar issue. On November 12, 2025, Lucid issued a new OTA software release. Later in November, a customer reported camera image issues using the new release.

By December 2025, the Lucid Quality Team was able to verify other customer cases with the rearview image issue. A future software revision, to be included in version 3.3.20, was identified as a potential mitigation for the rearview image issues. On December 5, Lucid’s Product Safety Working Group (PSWG) met to receive an update on rearview camera issues. A stop sale was issued on December 10, 2025, while Lucid investigated if other vehicles in the field had the same issue. Root causes were identified as signal handling issues related to vehicle power state and camera views along with fault recovery in the lower-level camera pipeline. On December 11, 2025, software version 3.3.20 was released to customers. By the end of December, Lucid had found 9 similar customer issues and the PSWG decided to refer the issue to the Product Safety Executive Council (PSEC) for consideration.

On January 9, 2026, the PSEC met and determined that a noncompliance with FMVSS 111 existed in vehicles operating on software versions older than 3.3.20.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software OTA

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The Remedy is a software OTA update (version 3.3.20 or greater).

Lucid released an over-the-air (OTA) software update, 3.3.20, in December 2025. All OTA updates are provided at NO COST to customers. Owners of vehicles that have not updated to software version 3.3.20 will be notified by first class mail with instructions to update their software to the latest version available or contact Lucid Customer Care for assistance in doing so, at NO COST.

How remedy component differs from recalled component:

The Remedy Version of software, and later versions, include restructuring of camera signals for power state and view management and improvements to the low level pipeline.

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Identify how/when recall condition was corrected in production:

As of December 11, 2025, all vehicles in Lucid's possession are being updated to version 3.3.20 or greater either at the factory or during pre-delivery inspections, and all vehicles in inventory will be updated to 3.3.20 or greater prior to delivery to customers.

Reimbursement Plan

Description of reimbursement program:

Lucid will reimburse owners for costs an owner reasonably incurred to obtain a remedy for this safety defect or noncompliance during the period starting from initial vehicle delivery through 10 days after Lucid's mailing of the owner notification letter concerning this defect. If an owner has such a claim for pre-notification reimbursement, they may contact Lucid Customer Care at 1-888-99-LUCID or 1-888995-8243.

Period of reimbursement:

Lucid will reimburse owners for costs an owner reasonably incurred to obtain a remedy for this safety defect or noncompliance during the period starting from initial vehicle delivery through 10 days after Lucid's mailing of the owner notification letter concerning this defect.

Costs to be reimbursed:

Costs an owner reasonably incurred to obtain a remedy for this safety defect or noncompliance.

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Owners of vehicles in the recall population who have not updated their software to the Remedy Version will be notified by first class mail with instructions to update their software to the latest version and that they may contact Lucid Customer Care or a Lucid Service Center if they need assistance with software updates. There will be NO COST for this service.

Planned Dealer Notification Date:

☒ No Dealers

Planned Interim Owner Notification Date: Mar 13, 2026 - Mar 13, 2026

☐ No Owners

Planned Remedy Owner Notification Date:

☐ Phased Recall

Date when VIN will be searchable: