OMB Control No.: 2127-0004

Part 573 Safety Recall Report

24V-693

Manufacturer Name: Kia America, Inc.
Submission Date: SEP 17, 2024
NHTSA Recall No.: 24V-693



Manufacturer Information:

Manufacturer Name: Kia America, Inc.

Manufacturer Recall No.: SC324

Address: 111 Peters Canyon Road

Irvine CA 92606

Company phone: 800-333-4542

Population:

Number of potentially involved: 12,400 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2024-2024 Kia EV9 Vehicle Type: LIGHT VEHICLES

Body Style: ALL

Power Train: HYBRID ELECTRIC

Descriptive Information: Certain 2024 model year EV9 GT-Line and Land vehicles equipped with Remote

Smart Parking Assist (RSPA) manufactured from September 25, 2023 through May

28, 2024.

The recall population was determined by a review of vehicle and supplier production

records. The vehicles subject to this recall were not produced in VIN order.

Customers seeking information about their specific vehicle will be referred to Kia's

Customer Care Center or their Kia dealer.

Production Dates: SEP 25, 2023 - MAY 28, 2024

Description of Defect:

Description of the Defect: The subject vehicles are equipped with a feature called Remote Smart Parking

Assist (RSPA). RSPA allows a driver to remotely move the vehicle forward or reverse by pressing and holding a button on the key fob. Due to an error with the Integrated Electronic Brake (IEB) software, repeated RSPA stops at or less than approximately 2 mph may result in the application of insufficient brake pressure. Insufficient brake pressure can result in extended stopping distances

while using RSPA.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Extended stopping distances can increase the risk of injury to a pedestrian.

Description of the Safety Risk:

Description of the Cause: Integrated Electronic Brake (IEB) software logic error.

Identification of Any Warning None.

that can Occur:

Involved Components:

Component Name 1: UNIT ASSY-INTEGRATED ELECTRIC BRAKE

Component Description: Integrated Electronic Brake

Component Part Number: 58520-XA000

Supplier Identification:

Component Manufacturer

Name: HL Mando

Address: 32, Hamanho-gil, Poseung-eup

Pyeongtaek-si, Gyeonggi-do Pyeongtaek-si Foreign States 17962

Country: Korea, Republic of

Chronology:

See attached document titled "2024MY EV9 Remote Smart Parking Assist Chronology".

Description of Remedy:

Description of Remedy Program: All owners of the subject vehicles will be notified by first class mail with

instructions to bring their vehicle to a Kia dealer. Kia dealers will be instructed to update the Integrated Electronic Brake (IEB) software with improved logic. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

How Remedy Component Differs The updated IEB software will apply high brake pressure in all RSPA

from Recalled Component: braking conditions.

Identify How/When Recall Condition 2024MY EV9 vehicles manufactured beginning on 5/29/2024 have the

was Corrected in Production: updated IEB software installed.

Recall Schedule:

Description of Recall Schedule: The planned dealer notification begin and end date is September 20,

2024. The planned owner notification begin and end date is October 18,

2024.

Planned Dealer Notification Date: SEP 20, 2024 - SEP 20, 2024 Planned Owner Notification Date: OCT 18, 2024 - OCT 18, 2024

* NR - Not Reported