



RCA-34-23-002-1: Replace Onboard Charger, R1T and R1S

Rivian is initiating a customer satisfaction campaign for some model year 2022-2023 R1S and R1T vehicles that may have been built with an onboard charger that cannot charge on alternating current (AC). The part supplier shipped onboard chargers that were built with a faulty component. Though AC charging may be disabled in these vehicles, direct current (DC) fast charging is still functional. Rivian will replace the onboard charger. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	May 31, 2023
Affected Region(s)	USA
Affected Model(s)	R1T, R1S
Model Year(s)	2022 - 2023
Approximate Build Dates	December 2022 - March 2023
 Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle.	
Vehicle System	34 - High Voltage Distribution
Minimum Service Location	Mobile

Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT00048313-E	1	CHARGER - ON BOARD; HV; NA	Charger, Onboard

 **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

Procedure

1. Replace: Charger, Onboard (refer to service manual procedure 343210010).
2. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.

Labor Codes

Labor Code	Description
RCA342300200	RCA-34-23-002 not applicable
RCA342300201	Replace onboard charger
<i>Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.</i>	