

RCA-56-22-001-1: Insufficient Hood Adhesive

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T vehicles that may have been built with hood mastic adhesive that does not entirely bond the outer hood to the inner hood. If the outer hood is not correctly bonded to the inner hood, fluttering may be observed while driving at speeds of 70+ mph. Rivian is launching this campaign for customer satisfaction and to improve the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	January 13, 2022
Affected Region(s)	USA
Affected Model(s)	R1T
Model Year(s)	2022
Approximate Build Dates Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.	August 2021 - October 2021
Vehicle System	56 - Body
Minimum Service Location	Mobile

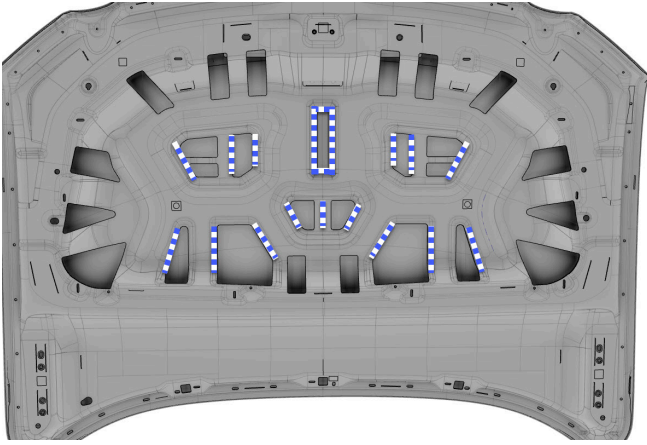
Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
SC00015458-A	1	TEROSON MS 222	Henkel adhesive MS-222-BG

Procedure

1. Remove: Liner, Hood (refer to Service Manual procedure 647925010).

2. Inspect the adhesive in the paths shown. Apply additional adhesive as needed to secure the inner and outer hood.



 **Note:** Make sure that the adhesive is present along the entire path.



3. Wipe away all excess adhesive.
4. Reinstall all components that were removed for access.

Labor Codes

Labor Code	Description
RCA562200100	RCA-56-22-001-1 not applicable
RCA562200101	Vehicle inspection only; sufficient adhesive already applied
RCA562200102	Apply additional adhesive between inner and outer hood
Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.	